



Terms and Conditions

The object of the following information sheets is to clarify the nature of granite as a natural product and the issues that can arise from this. It is also an attempt to clarify those areas over which we have control and those we do not.

NATURAL VARIATIONS

Granite is a product of nature. Natural variations in colour, texture, shade and veining occur. Sometimes these occur in irregular patterns. It is also possible to have dark markings similar to knots in timber. None of these or other natural variations in the stone are defects and will not be considered as such.

Samples of granite or display worktops whether in our showroom or kitchen manufacture's showroom are only representative and cannot, nor should not be considered completely indicative, of any particular material.

Should you prefer a material with no variation we can offer a man made composite granite type material – Quartz Stone.

If you choose a veined granite please note that when used in a U or L shaped kitchen it is impossible to have the vein follow the same direction.

The make up of Pearl Granites can mean that the "Reflections" are more noticeable from a certain direction or in different light. This is not controllable by us and is not a fault.

Certain Granites have a more open graining than others and are subject to minute veins. This does not mean they are inferior. SOME examples of these are Baltic Brown, Emerald Pearl, Balmoral Red, Emerald Vein , Sapphire Brown , Rosa Porrino .

Pure Black Granite has become very popular in recent days. We must emphasis that this material is difficult to keep looking pristine. Its colour shows the slightest imperfection. While every effort will be made to ensure your counter is manufactured to the highest possible standard, please be advised that it is impossible to finish this material 100 %.

STANDARD ITEMS

We will issue a quotation based on details supplied by you. If the area or finishes ordered are different we reserve the right to increase or decrease the price accordingly.

Should our quotation be acceptable and you wish to place an order we will require a 50 % DEPOSIT of the Vat inclusive price – Material and order will not proceed if deposit has not been paid and /or if this Sale terms has not been signed. The balance must be paid to fitters prior to leaving the site after completion of work.



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A survey fee of € 150.00 will be deducted from the deposit if order is cancelled after survey.

Our delivery is generally ten working days from the beginning of the week after survey providing we have all details required and deposit is paid . We reserve the right to increase this time when circumstances demand e.g. leads up to holiday periods.

Our surveyor requires that the sink, taps and hob be on site prior to his arrival. Please ensure that you have decided all details prior to the surveyors visit. If you have changed any details since your last meeting or discussion with our office, please ensure our surveyor is aware of these changes and takes note in his drawings / templates.

The area of the sink and hob are the weakest points of the counter. Please insure that nobody puts weight on this area. We can not be responsible for breakage due to misuse.

Our fitters will always attempt to complete a worktop in one visit. Should a problem arise of our own making we will of course return as promptly as is reasonably possible to finalise the work.

Our fitters are primarily trained in Stone working. They may have a layman's knowledge of other trades e.g. electrical, plumbing etc. We are responsible for our own work only. Sometimes we can facilitate the completion of a job by undertaking the simple work of other trades. All of this type of work should be checked afterwards by a suitably qualified person – we accept no responsibility.

Due to Health & Safety concerns it will be necessary for our fitters to be left alone while working. No adults or children should be in the vicinity of the work area.

If it has been arranged that an existing worktop will be removed by others and this has not been done prior to our arrival then a fixed charge for this work will be as per pricelist.

Should extra work be necessary above and beyond normal expectations or should undue delays in fitting take place as a result of work by others not being completed then a reasonable attitude to extra costs will be adopted and accepted by both sides.

If in the future it becomes necessary to either replace or add to an existing worktop there should be no expectation of an exact colour match with the existing material.

Customers should be aware that there will be dust in the kitchen when a hob or a drop down stainless steel sink has been chosen. This is unavoidable but the dust is minimised by the fitters through the use of a Hoover.

The location of joints is left to our discretion but we will endeavour to minimise the number of joints in a kitchen. The longest length available in Granite is approximately 8-0 long or 2.4 metres depending on the Granite chosen and slabs available at that particular time. In either case, the safety of handling and installation will be the deciding factor for location of joints. E.g. if a large bowl cut out is chosen then the sink worktop section will be made from a smaller piece.



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ACCESS – The customer shall give the supplier access to the premises at all reasonable times. If access becomes unavailable for whatever reason, the customer shall give the supplier as much notice as possible with a minimum of 24 hours e.g. power, light, access, cementing of driveways / foot paths etc. We will also need to know prior to installation the type of access we have to the site i.e. Front / Back Door, Patio Doors, Stairs or different floor levels within the house. Whether or not there is a large step into the house

SINKS - Please let us know early on who is supplying the sinks, if they will be on site or if we have to take them with us. We can only stick up the sinks if they are available to us on the day of fitting.

The customer shall report any damage, breakages, shortages, wrong delivery or incorrect installation to the supplier within 24 hours of such delivery / installation.

All goods supplied remain the property of the supplier until the agreed contract price has been paid in full by the customer. We reserve the right to repossess our property should payment not be made within the terms of contract.

Work will be delivered and carried out with all expedition. However the supplier will not be held liable for delays due to strikes, lock-outs, civil commotion, fires, accidental breakdown of machinery, weather conditions, or other causes over which he has no control.

While the Stone surface is naturally sealed by the polishing process and a additional sealer is placed on the surface at both production and fitting stages we advise the quick removal of any spilled fats or acids from the work surface. e.g. cooking oil, red wine.